

Privacy Policy

As a member of PLAN Australia, we may submit loans through the PLAN Australia network in brokering your mortgage, personal loan or other type of finance.

PLAN Australia is covered by the Privacy Act 1988, which came into operation on 21 December 2001.

In accordance with our obligations under the Privacy Act, this text advises you of the manner in which your personal information is handled by us and by PLAN Australia.

We respect the privacy of your personal information.

In choosing to utilise the service we offer, you consent to us and PLAN Australia disclosing the information on your application form to a lender for the purposes of obtaining finance.

We may collect your personal information in order to complete an application for finance. If you do not provide all of the required information, the application may not be considered for approval.

We keep a copy of your application in order to communicate with you about the application, and provide other services to you. You have a right to access this information in accordance with the Privacy Act. If you wish to exercise your right of access, please contact us.

A copy of the application is provided to the lender in order to consider your application, and some of the information on the application is provided to PLAN Australia in order to administer the commission payable by the lender. The information held by PLAN Australia is accessible to you in accordance with the Privacy Act. If you wish to exercise your rights of access to this information, please contact the PLAN Australia Compliance Department on 1300 78 78 15.

Electronic and Other Communications

On the basis that you have provided your contact details, we and PLAN Australia may communicate with you about your application for finance, other advices which may be of interest to you and general information about loans for your personal use, commercial and other forms of finance. If you do not wish to be contacted, please notify us.